Student Accounts Office
COVID-19 Response

In response to COVID-19, Student Accounts has transitioned to providing services remotely. We will provide support to the entire community at Middlesex Community College.

The following options are available to students:

- **Phone:**
  Students may call the Student Accounts office at 978-337-0689. Staff will respond to all calls and messages by phone or email. If staff members are unavailable, students will be prompted by voicemail to speak clearly, leave their name, A#, and question in their message.

- **Email:**
  Students utilizing their MCC email account, may send a message to Student Accounts at studentaccounts@middlesex.mass.edu. The message will be reviewed by a member of our staff who will respond to their question(s) via email or phone.

**Online Student Financial Services: Instructions to Access Online Student Financial Services**

- Go to [https://mymcc.middlesex.mass.edu/](https://mymcc.middlesex.mass.edu/)
- Login with your UserID and Password
- Go to My Student Records on left hand side of page & select My Bill

**To View Student Bill**

- Select On Line Student Account Services
- Select My Accounts (located on top of web page)
- Select Statements
- Select View for applicable statement (listed by date)

Note: A notification of all new/updated billing statements will be emailed to your MCC email.

**Instructions to Pay Student Bill by Electronic Check (ACH) or Credit Card**

- Select On Line Student Account Services
- Select Make a Payment (located at top of web page)
- Enter term and amount that you would like to pay and select Continue
- Select Method you would like to pay (ACH or Credit/Debit Card) and continue to follow user friendly instructions to complete payment.
• **iGrad Coronavirus Resource Hub:**
iGrad created a comprehensive guide with answers, tips, and advice for staying financially well during the COVID-19 pandemic.

  • Go to [https://mymcc.middlesex.mass.edu/](https://mymcc.middlesex.mass.edu/)
  • Login with your **UserID and Password**
  • Go to **Financial Wellness** on left hand side of page

For more information on Student Accounts, visit: [www.middlesex.mass.edu/studentaccounts](http://www.middlesex.mass.edu/studentaccounts)

For a contact list for services, visit the MCC COVID-19 Website: [https://www.middlesex.mass.edu/disclosurestatements/covid_19.aspx](https://www.middlesex.mass.edu/disclosurestatements/covid_19.aspx) and click on Student Resources. This contact list will be updated as resources continue to change and improve at the college.

Stay safe!