



One on One

Issue 26-Summer

Academic Support
Tutoring Updates

Summer 2011

ACADEMIC SUPPORT WELCOMES STUDENTS AND FACULTY

Bedford and City Campus Academic Support Centers offer both walk-in help and individual appointments. The centers are staffed by professional and peer tutors who are able to assist students with assignments and projects, lead study groups and provide guidance in the use of computers and other multimedia.

www.middlesex.mass.edu/tutoringservices
Tutoring is a free service!

BATEC Funding Supports Computer Peer Tutors in Leadership Program

Through a partnership with the *Boston Area Advanced Technological Education Connections* (BATEC), the Academic Support peer tutoring program provides Information Technology students with opportunities to use their expertise to assist other students and develop leadership skills. Students with technical skills in Microsoft Office, Linux, computer networking and programming, and other technical areas, learn pedagogical approaches to tutoring, communication skills, collaboration skills and leadership skills through participation in the *Academic Support Peer Tutor Training Program*.

The *Academic Support Peer Tutor Training Program* develops positive workplace behaviors and interpersonal skills. Students learn to handle real world situations such as being late for work, calling in sick, dealing with difficult situations, managing multiple tasks, providing follow-through and adhering to policies and procedures. Students have opportunities to improve leadership skills by conducting in-class presentations, presenting locally at MCC's Opening Day, Professional Day, as well as at state-wide conferences including the Massachusetts Colleges Online Conference and the Mass. Teaching, Learning and Student Development Conference.

While Peer Tutors do well in the subjects they tutor, they are often not aware of the study habits that allowed them to be successful, and specifically, which study techniques work best in certain situations. Through the *Academic Support Peer Tutor Training Program* peer tutors learn tutoring techniques and how to critically evaluate the effectiveness of the tutoring they provide. Training includes important aspects of core student success skills and embedded academic support strategies including: the Socratic Method, active learning, learning styles, self-assessment and metacognitive behavior and goal setting. Throughout their experience, peer tutors participate in ongoing training, while working as a team and practicing for their in-class presentations.

The *Academic Support Peer Tutor Training Program* provides each student with a unique leadership opportunity while meeting the goals of the BATEC partnership and those of the Academic Support Department. For more information on the program, contact Noreen McGinness, Academic Support Learning Technologies Coordinator, Jo Mucci, Director of Academic Support or Lori Weir, Team Leader BATEC Center for IT.



BATEC funded Peer Tutors engage in Academic Support Training. From left to right: Nick Seratt, Kyle Tucker, Jay Kim, Scott Trindall, Craig Allaby, Nirav Patel, Fred Vaughn and Rick Anniballi



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Contact Information

For more information about the Academic Support/Tutoring Department, please contact:

Jo Mucci Director	Bedford: 781 280 3724 City: 978 656 3365
Marie Caruso Coordinator	Bedford: 781 280 3707 City: 978 656 3367
Noreen McGinness Learning Technologies Coordinator	City: 978 656 3729
Audrey Frater Online Adult Success Coaching (ASC) Coordinator	Bedford: 781 280 3849



Academic Support /Tutoring Schedule

Writing

<i>Bedford</i>	781-280-3727	<i>Lowell City</i>	978-656-3365
EC-213	M, TH 9:00 - 2:30	LC-406B	M, T 8:00 - 6:00
BLDG 9	T,W 9:00 - 6:00		W, Th 8:00 - 6:00

Reading/Study Skills

<i>Bedford</i>	781-280-3728	<i>Lowell City</i>	978-656-3364
EC-213	By appointment	LC-406B	M,W,Th 9:00 - 1:00
BLDG 9	only		

Math

<i>Bedford</i>	781-280-3707	<i>Lowell City</i>	978-656-3368
AR-214	M, T 10:00 - 2:00	LC-406B	M, T 10:00 - 6:00
	W,Th, 10:00 - 5:30		W, Th 10:00 - 6:00

Science

<i>Bedford</i>	781-280-3726	<i>Lowell City</i>	978-656-3369
HH-202	M 9:00 - 3:00	LC-406B	M 9:00 - 5:30
	T, Th 2:00 - 5:00		T, W 10:00 - 4:00
	W 9:00 - 2:00		Th 10:00 - 4:00

Accounting/Business/Economics

<i>Bedford</i>	781-280-3745	<i>Lowell City</i>	978-656-3368
HH-205	M,W 4:00 - 6:00	LC-406B	Call to make an appointment.
	T 9:00 - 1:00		
	Call for an appointment for other days and times.		

Computers

<i>Bedford</i>	781-280-3727	<i>Lowell City</i>	978-656-3279
EC-213	M 9:30-12:30	LC-406B	M 9:30 - 12:30
BLDG 9	T, Th 10:30 -12:30		4:00 - 6:00
	3:30-5:30		T 9:30-12:30
	W 9:30-12:30		3:00-6:00
	3:00-6:00		W 9:30- 12:30

LC -403	T 9:30-12:30
	W 3:30-6:00
	Th 9:30 -12:30

Hours Subject to Change



eTutoring.org offers free online tutoring for all MCC students.

eTutoring.org is a platform for students to receive online tutoring in writing, math, accounting, biology, chemistry, anatomy & physiology, Spanish and more!

eTutoring.org can be accessed 24/7 at www.middlesex.mass.edu/tutoringservices.

For more information, contact:

Jo Mucci: 781-280-3724

Noreen McGinness: 978-656-3279

Computers on Campus for Student Use

Bedford
Writing Center
Enrollment Center
BLDG 9, EC-213
M (9:00-2:30)
T,W,Th (9:00-6:00)

Lowell
Tutoring Center
Main BLDG
LC-406B
M-Th (8:00-6:00)

